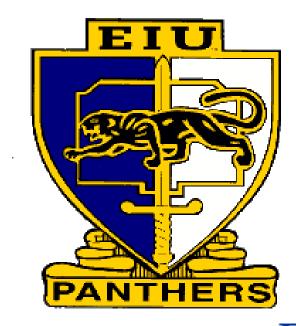
LTC Lorenzo Smith



EASTERN

Outline

- Intelligence Preparation of the Battlefield (Facts about EIU's program)
- Tasks (what we must do (CG and BDE)
- Concept of Operations (The plan)
- Actions on the Objective (How the plan is working)
- Summary
- Questions

Background

- B template low cost school located in small town
- Current enrollment of 9, 000 plus undergraduate students
- Former commander inherited a program where PMS was relieved and SR NCO departed under unfavorable conditions-ROO was also relieved
- I turned down the opportunity to be an APMS in 1993 because of quality of cadre
- Visited in February and April
- Began transitioning second week of July
 - assumed duties on 15 July

Intelligence Preparation of the Whattistald (1 of 5)

- Failed to meet mission (both contract and Commission) since 1995, ranked 237 of 270 nationally (2001)
 - Contract Mission is 17
 - Commission Mission is 12
- Brigade commander may have only one year left in command (Former EIU APMS... we lose an ally)
- Rumor of shutting down the Program-May not be the PMS but the environment?

What I Saw

(2 of 5)

- Receptive versus selective enrollment in the Department
 - Artistic view of a SAL vs. objective view... "one kidney with a 2.5 is a good to go"
- ROO responsible for all recruiting and retention
- MS03's average GPA is 2.2 All but three are on academic probation
- A summer recruiting plan that netted 100 plus students
- Consistently gave back Federal Scholarships and tuition waivers - We have not been able to give them away for the last three years

What I Saw (3 of 5)

- Much of the recruiting resources focused off campus...5700 letters
- Austere resources: People, money, technology, space, and training aides
- Competition within the University for studentssome coaches, professors and counselors guided students away
- Well liked and respected cadre
- Cautiously supportive university administration— "Who's the new guy? We've had them all..."

What I Saw (4 of 5)

- New College Dean this summer (arrives in September)
- Low retention of MS I to MS II and MS II to MS III
- High retention of MSIII to MS IV to Commissioning
- 66% of students are Lateral Entry, 33 % is everybody else
- An IO recruiting campaign that focused on scholarships

Intelligence Preparation of the Whatlesiand (5 of 5)

- Experienced and knowledgeable Cadet trainers
 - Acceptable NALC results(well...almost)
- Loss of key people in a year-loss of continuity
 - SGM leaves in September 03
- Lots of tools to help us do our jobs
 - ROTC Advisory Counsel
 - Brigade weekly ACCT and monthly forecast report
 - The Enrollment Mission Planner
- June ACCT report- "Best case is 23, Worst case is 7"

So What? (1 of 4)

- <u>Take action now!</u> Must sustain current number of MS IVs-commission all by next summer-This doubles our production
- Show that this improvement is not a fluke-Meet mission in two years (MS 04)-Its not the PMS
- <u>Coordinate our efforts</u>-Deliver on our promises; recruiting, retention, and training (the tools are there!)

So What? (2 of 4)

- Make all responsible for retention
 - Too much
 dependence on recruiting to cure shortfalls in
 commission numbers-Can not depend on the deep
 fight, prepare to fight in the wire
 - Instructors must assist in contracting efforts
 - Well liked and respected instructors-one of our advantages
- Get those that want to be in the program-An IO campaign that focuses on leadership...best bang for our buck
- Plan must not rely on the new College Dean-Strong advocacy of ROTC is questionable in the near term

So What? (3 of 4)

- Focus the Austere resources on "sure bets"-Those things that have worked in the past
 - No more 5700 letters for a hand full of prospects
 - Avoid spending days on the road for nothing
 - Work smarter, no extra credit for hard work and no results
- <u>Develop a noncompetitive IO campaign</u>-We can help your people and we are also flexible
- Plan for the loss of key people

 Helps offset
 our possible personnel losses
- <u>Do not get fancy with training</u>-Meet the NALC standard!

Intelligence Preparation of the Sawkateld (4 of 4)

- Get an accurate picture of who our students are-Best case of 23 and worst case of 7 means we have little clue
- Stabilize who I can-Extend at least one NCO
 - Task them IAW their strengths-New ROO

Tasks

What must we do (CG)

- Meet commission mission in MS04
- Focus your recruiting efforts-Recruit Scholar, Athlete, and Leaders
- Prepare MS IIIs for NALC
 - APFT
 - Land Navigation
 - Communication
 - Swim
- Accurately report and maintain them-Brigade, Region, and Cadet Command

Tasks

What must we do (BDE)

- MS04 (meet contract mission of 17)
 - 7 total contracts, 3 were migration risks, no conditionals
 - Need 13 contracts
- The plan
 - Main effort is seek those within the Department
 - Supporting effort is to seek those within the University
 - Economy of force effort is to seek off-campus students

 - Firm up 1of the 3 migration risks 1
 Firm up enrolled MS III that are not contracted 3
 - Enrolled MS Is and II
 - Veterans list 2
 - Transfer College
 - College Juniors
 - Guard and Reserve 1

My Vision

End state

- ☐ We <u>select</u> who enters our ROTC Program
- □ ROTC becomes a part of the University marketing strategy- They feel we help sell the school
- ☐ Recruiting becomes an additional duty-the program sells itself, scholarships do not sell the program
- ☐ Retention goals are made because we meet cadet expectations, not promises (no *bait and switch* tactics)

Look within the Department (1 of 2)

- Review all 104Rs to get an accurate picture of where the students are-Focus on current MS03 and MS04
- Counsel all students with 104Rs and Academic Audit Reports to accurately align them in the appropriate mission set
 - Have the instructor do the counseling!
 - Must have been reviewed by a guidance counselor
 - I was surprised at how little my students knew
- Assist in getting classes that students can handle...look at local community colleges
 - Their math classes are easier

Concept of the Operation Look within the Department (2 of 2)

- Conduct an academic audit on those that registered for Military science (100 plus students)-Can any move up?
 - Use the instructors
 - We had over 300 index cards of names that nobody did anything with
- Scrub historical files on prospects who have not registered for Military Science but showed interest and call them

Look within the University (1 of 2)

- Focus recruiting on on-campus students
- Establish a communication link with the Student Affairs Office (SAO) for students that have shown interest
- Acquire printouts of students that meet SAL criteria
 - EIU ROTC is now linked to IT student data base
 - Academic and athletic criteria was no problem
 - When overlaid with leadership criteria we failed-we adjusted fire

Look within the University

(2 of 2)

- Sent letters with follow-up phone calls
 - Many students did not know that they could still be commissioned (MS04 and MS05)
 - Almost none knew about our scholarships
- Spoke to most guidance counselors and the Athletic Director- "We are not competitors"

Look off-campus

- Acquire transfer student prospects
 - 65 Credit hours or more and non Education Majors
 - Assume that those interested in athletic and leadership type activities (from Student Affairs Office) are ALs
 - Working getting ROTC on SAO transfer student data cards
- Contact other students that have been accepted into the University
 - 5700 letters to 200 letters when we applied criteria
 - Apply criteria to High School graduates
- Brief all EIU transfer guidance counselors on ROTC and opportunities

Other things to do

- Develop a goal based retention plan
 - Cadre given responsibility to retain by name and number
 - Goals based on EMP and Cadre assessment of Cadet
 - A contract between PMS and instructor
- Get some help from Cadets
 - Execute labs and assist with the FTX
 - Cadet Battalion Activation Ceremony
 - Military courtesy is strictly enforced
- Develop administrative systems to keep pace with the recruiting effort
 - 4 (2002) graduates to 5 (2003) to 12 (2004)?
 - 60 to 120 cadets in the Battalion

How has the plan worked (the good News)?

- MS03- 9 MSIVs, anticipate graduating 5 of them
- MS04- 15 contracts and 2 conditional
 - 2 waiting DODMERB remedials
- Awarded 4 Federal Scholarships (none were returned)
 - 1x4yr, 1x3yr, and 2x2yr awardees
 - 1xawarded from the BAP and accepted
- All tuition waivers accepted (90 percent first time acceptance rate)
 - They want to be in the program

What's in the numbers?

- Priority of effort is MS04 (meet contract mission of 17)
 - 7 total contracts, 3 were migration risks, no conditionals
 - Needed 13 contracts
- The plan (Where are we now?)
 - Firm up 1of the 3 migration risks 1(2)
 - Firm up enrolled MS III that are not contracted 3(4)
 - Veterans list 2(0)
 - Transfer College 2(1)
 - Enrolled MS I and II 3(3)
 - College Juniors 1(3)
 - Guard and Reserve 1(0)

Note: Goal(Production)

How has the plan worked (the bad news)? (1 of 2)

- Late administrative actions-we cannot keep up with volume of new students
 - B template now beginning to produce C template results
 - Very little movement on developing systems
- Budget is still based on last years enrollment numbers
- Limited classroom and office space
- One instructor for all Basic Course Cadets
- ESTP implementation is behind schedule

How has the plan worked (the bad news)? (2 of 2)

- COMtek employee resigned
- ROO is dual hatted
- Individualized attention for training-FTX results were poor
- Cadets: "We are nothing but a number!"

Summary

What Have I learned?

(1 of 2)

- Get everybody involved in recruiting and retention, give them intent and let them run with it
- Students nor advisors know as much as I thought they did, check their 104Rs
- Focus recruiting within the University-it worked!
 - Students are tried and tested
- When recruiting off campus seek accepted students

Summary What Have I learned? (2 of 2)

- The importance of both the 104R and the Students Academic Audit
- Seek those that want to be in the program first and then offer tuition waiver or scholarship-They seem more grateful
 - More likely to participate in all events